The Championships 2019: British Tennis Membership Venue Ballot Rules

The following ballot rules **must** be adhered to by all Lawn Tennis Association (**LTA**) registered venues (**Registered Venues**) in order to ensure that ballots are run fairly and consistently for all British Tennis Members across all Registered Venues.

The LTA takes active steps to monitor a Registered Venue's Wimbledon ticket ballot ('**British Tennis Membership Venue Ballot**') and ticket allocations to ensure that tickets are being balloted and used in line with the LTA Rules and The All England Lawn Tennis and Croquet Club (**AELTC**) Conditions of Sale.

Any venue found to be in breach of these rules may:

- have the ability to run their British Tennis Membership Venue Ballot removed in 2019 and/or in future years and will subsequently be required to use the LTA's automatic system for their ballot; and/or
- have their allocation of tickets reduced or, in the most serious cases, removed altogether.

These rules apply to all Registered Venues who receive an allocation of tickets from the LTA for their British Tennis Members in 2019. Tickets remain the property of the AELTC at all times and the LTA retains overall responsibility for all tickets.

Any decision made by the LTA regarding tickets and the ballot rules is final.

Ballot Procedure

- 1. All tickets allocated to a Registered Venue must be distributed to British Tennis Members through a transparent and fairly run ballot. Venues are not permitted to use tickets as rewards, prizes or benefits for individuals or to charge an individual fee for entering into their ticket ballot. Guidance as to how to avoid running an illegal lottery can be found <u>online</u>.
- 2. Registered Venues must **not** hold a secondary 'opt in / sign up' process solely for the purpose of inclusion into their British Tennis Membership Venue Ballot.
- 3. In the event that tickets are returned to the LTA before the 24 May 2019 British Tennis Membership Venue Ballot deadline, then in most cases the venue will be given the option to reballot to another eligible British Tennis Member.
- 4. Any unassigned tickets after 24 May 2019 will be automatically balloted to the eligible and Opted In members from that Registered Venue that have not yet had a ticket offer.

Eligibility/Opt In

- 5. A British Tennis Member is eligible for the British Tennis Membership Venue Ballot of their venue(s) if they meet the following criteria **by 22 February 2019**.
 - They are an Adult (18+) or Junior (11-17) and hold an active Lite or Team British Tennis Membership;
 - The relevant venue(s) are linked to their British Tennis Membership; and



- They are **Opted In** to the British Tennis Membership Venue Ballot, with the LTA.
- 6. Only the registered British Tennis Member, or their parent/legal guardian is permitted to opt themselves in to the ballot.

Entrants

- 7. Those who are able to access Lite and Team British Tennis Membership as a result of their membership of a venue as outlined in the <u>British Tennis Membership T&Cs</u>, must be included in the British Tennis Membership Venue Ballot at their Registered Venue provided that they meet the eligibility criteria in rule 4.
- 8. Anyone who holds Junior British Tennis Membership (11-17) and meets the eligibility criteria in rule 4 is eligible to be entered into a British Tennis Membership Venue Ballot. Any successful Junior British Tennis Member under the age of 16 must attend The Championships with an adult and be supervised appropriately.
- 9. Child British Tennis Members (0-10) are not permitted to enter a British Tennis Membership Venue Ballot and these British Tennis Members will not be considered in the calculation of a Registered Venue's allocation of tickets.
- 10. Any members of a venue who are not British Tennis Members linked to that venue are not permitted to enter that British Tennis Membership Venue Ballot.

Ticket Allocations

- 11. A venue's allocation of Wimbledon tickets for their British Tennis Membership Venue Ballot will be calculated according to the number of British Tennis Members who satisfy the criteria set out in the above **by 22 February 2019**.
- 12. A British Tennis Member may only be assigned a maximum of one pair of tickets through each individual British Tennis Membership Venue Ballot.
- 13. All tickets allocated to Registered Venues within the British Tennis Membership Venue Ballot **must** be distributed in pairs. The venue must not enforce splitting of tickets between more than one successful British Tennis Member.
- 14. Any successful individual in the British Tennis Membership Venue Ballot must use the tickets for themselves and a guest only. The guest can be an individual of the successful member's choosing and does not have to be a British Tennis Member, or a member of that venue. Please note this is consistent with the approach of AELTC regarding the allocation of tickets for The Championships.
- 15. Under no circumstances should tickets be given away or used outside of the venue's British Tennis Membership Venue Ballot - for example as a prize in any raffle, tombola or other prize draw or given to a venue's staff, volunteers or coaches (excluding where such individuals are British Tennis Members and are successful in the British Tennis Membership Venue ballot) or to any sponsors or commercial partners of a venue.



16. Venues must run their British Tennis Membership Venue Ballot and allocate tickets via the online system, within the <u>timeframes set out by the LTA</u>.

Proxy Nominating

- 17. If the British Tennis Membership Venue Ballot is held during an event and an eligible British Tennis Member is unable to attend, then their name **must still be included** within the British Tennis Membership Venue Ballot.
- 18. The British Tennis Member may nominate another British Tennis Member or a member of the Management Committee at the venue who will be present at the ballot to act as a proxy and accept any tickets on his or her behalf.
- 19. Individuals who appoint a proxy to accept the tickets on their behalf must have an equal chance of being successful in the ballot as any British Tennis Member in attendance. If no proxy has been nominated then it is the responsibility of the British Tennis Membership Venue Ballot administrator to ensure a pair of tickets is assigned to the member if successful.

Ticket Transferring

- 20. Once tickets have been purchased by a British Tennis Member they cannot be transferred. This includes selling or giving tickets to friends, family or another member of the venue. Tickets may only be used by the British Tennis Member and the person intending to accompany the member to and at the Championships. Anyone who advertises offers for sale, sells or who transfers tickets may not be permitted to apply for or receive tickets from the AELTC or its authorised agents (including Ticketmaster) for a period of up to 5 full Championships.
- 21. Any ticket advertised or offered for sale whether by the applicant or any third party will be void.

<u>Refunds</u>

22. In the event that a member has purchased tickets and does not wish to or is no longer able to use any tickets issued to them they **must notify and return the tickets** <u>as a pair</u>, for a refund to the LTA.

Whilst the LTA will normally accept and refund the price (face value only) of such tickets (provided that the tickets are returned at least 24 hours before the date for which such tickets are valid), the LTA shall not be bound to do so.

Conditions of Sale

23. British Tennis Membership Venue Ballot administrators must adhere to these rules when conducting the ballot and all ticket holders must adhere to The Championships 2019, Conditions of Sale: <u>http://www.wimbledon.com/en_GB/tickets/conditions_of_sale.html</u>

British Tennis Membership Terms and Conditions

24. British Tennis Membership terms and conditions are provided for all venues to use when running their ballots. These are available <u>online</u>.

Contact Us

If you have any questions or concerns please contact the Customer Services Team: Email: <u>info@lta.org.uk</u> Telephone: 0208 487 7000 (option 1) Website: <u>http://www.lta.org.uk/wimbledonballots</u>

